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**COLLATERAL
REPAIR PROJECT
ANNUAL REPORT
2020-2021**

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MISSION

Collateral Repair Project (CRP) is a grassroots effort in Amman, Jordan, providing needed assistance and education to vulnerable communities since 2006.

Founded initially to aid Iraqi refugees fleeing from the Second Gulf War, CRP now hosts families of diverse nationalities, including, but not limited to Yemeni, Iraqi, Syrian, Sudanese, and impoverished Jordanians. Our holistic approach empowers refugees and disadvantaged Jordanians to care for their most pressing basic needs by providing food vouchers, cash assistance, and other needed items through our Emergency Assistance Program.

In addition, CRP encourages participants to attend various activities hosted at our two CRP community centers in Amman. Activities promote education and wellness, in addition to mental health awareness. CRP centers focus on trauma recovery and teaching valuable skills to build and give back to the host communities. Lastly, we provide leadership and community service opportunities for refugees. This is a key driver of their resilience. We are committed to community-based engagement. The close ties and honest conversations we have with the community we serve is our greatest strength.

CRP is registered as a 501(c)(3) charity in the US and as an international NGO with the Ministry of Social Development in Jordan. CRP supports the integration of refugees in Amman, Jordan, and is grounded in three core values that help us determine if we are on the right path and guide us in fulfilling our goals.



- We welcome everyone equally, regardless of faith, nationality, or gender, and we view diversity as a source of strength and opportunity.
- We deeply listen to the voices of the community in all decisions.
- We are creative and innovative with limited resources.

- We make a difference in the lives of others every day.
- We provide opportunities for everyone to grow, make friends, heal, and become resilient.
- We build a supportive and encouraging environment for everyone.



- We create extraordinary and unique experiences.
- We always act with kindness to everyone and each other.
- We are open, honest, and prompt.



“I did not know what freedom was until I took courses at CRP. They taught me that I matter and I am important.”

– ***Maher, Syria***

MESSAGE FROM CRP LEADERSHIP

2020 was a devastating year, one that challenged us all. We want to start by expressing our appreciation to the many partners and supporters who stepped up to help CRP navigate this difficult period. The global pandemic has tested us, but in the face of adversity we have much to be grateful for.

Many of our institutional donors allowed their grants to be repurposed to meet the most urgent needs at the start of the pandemic and maintained or increased their support for CRP throughout the year. In a time that forced some NGOs to cut salaries, let staff go, or even close down, CRP was able to operate continuously. Our staff focused on delivering online programs until it became possible to reopen the community centers again.

CRP adapted to the challenges and in many cases this has resulted in better programming. Our Emergency Assistance program pivoted to provide electronic cash transfers in addition to paper food vouchers. Electronic cash is safer for staff and community members during the pandemic, respects the privacy and dignity of the recipients, and is more financially transparent.

The food voucher program also became more efficient during the pandemic restrictions. We streamlined procedures with our partner grocery markets, resulting in a more satisfactory arrangement for both the grocers and our community members.

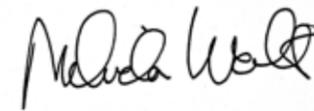
In 2020, CRP formed important new partnerships that allowed parts of our programming to expand. This included critical new funding from the UN Development Program and from the UN Trust Fund to Combat Violence Against Women. These partnerships allowed us to become advocates for the Iraqi refugee community in Amman and take concrete steps to offer protection to the most vulnerable women and girls.

Most important of all, despite the challenges of the pandemic, and the difficulties of toggling between online and in person program delivery, we stayed deeply connected as a community. We found ways to keep up the critical links in a time where isolation and disconnection threatened. We saw the resilience of our community in many ways, such as how our community leaders kept psychosocial support activities such as Men's Support Group and the Keystone exercise group vibrant online throughout the pandemic.

Even in the worst of times, we learned that when we stay together, we stay inspired. Inspired by the way our community found innovative ways to connect. Inspired by the CRP staff who creatively overcame

problems to keep our programming relevant in the face of circumstances none of us had planned for. We have been inspired by the way that our supporters, themselves facing the impact of this global crisis, turned to CRP to ask "what do you need" and "how can we help?"

With gratitude to you,



Melinda Wells
Board Chair



Amanda Lane
Executive Director

EMERGENCY RESPONSE AT A PIVOTAL TIME

Collateral Repair Project provides essential and urgent aid to the most vulnerable families we serve via our Emergency Assistance Program.

Emergency basic needs assistance has always been at the core of our work. Many of our community members experience severe food insecurity which impacts their lives in many ways. This includes children struggling at school, adults forced into unsafe and exploitative work environments, and family members confronting accumulated trauma. Our Emergency Assistance Program seeks to mitigate food and income insecurity for the most vulnerable families.

"My heartbeats were so loud at night that they kept me awake. What could I feed my family tomorrow? The emergency assistance program eased this stress for me."

– Jehan, Iraq

Since the onset of the Covid-19 pandemic in March 2020, and the subsequent economic crisis in Jordan, our Emergency Assistance program has become even more critical for families facing increased hardship. Jordan's several lockdowns and curfew measures led to widespread unemployment among Jordanian citizens and greatly affected the informal economy, which many refugees rely on for income.

CRP quickly launched an Emergency Appeal in April 2020 in response to the pandemic and economic crisis. Thanks to our donors' generous support, we sent urgent food vouchers, hygiene kits, and direct cash transfers to affected families. To recognize our accomplishment, the Ministry for Social Development of Jordan commended CRP as one of the first NGOs to respond to the urgent humanitarian needs of refugees.

Between March and May 2020, we distributed \$176,737 USD in food vouchers, \$16,887 USD in hygiene kits, and \$138,979 USD in cash assistance to help families cope with strict regulations.

In addition, in FY 2020–21 a total of 3,811 refugee families received food vouchers through our Emergency Assistance Program for a total of \$176,737 USD.

COVID-19'S IMPACT ON OUR PROGRAMS

Due to the ongoing pandemic, CRP has continued to observe social distancing. Since the onset of the pandemic, many of CRP's programs have been delivered online to meet appropriate health measures, except for some outdoor activities.

CRP was suddenly forced to rethink many of our programs and courses due to the pandemic. A great effort was made to re-launch programs using different online platforms such as Zoom, Skype, or Google Hangouts. A challenge we faced was that many participants did not have access to online platforms or knew how to use them. Through close communication with the community, we managed to register and teach many participants how to use these platforms. This made the re-launch of our programs more successful and ensured that many of the programs remained available.

We made considerable effort to maintain contact with the participants of our children's activities once our programming went online. CRP staff reached out to parents to encourage them to keep their children engaged, and facilitate their access to online platforms.

It was possible to continue many programs online, such as music and art classes. English language classes moved smoothly online. Other programs—for example, vocational training via CRP's Hope Kitchen and the Beauty School—were put on standby since they required physical presence.

As the pandemic slows and the vaccination campaign in Jordan is being rolled out, we are continuously working on bringing in person programs back to our centers. At all times we will keep our focus on hygiene and operate in line with the current health regulations and guidelines in Jordan.

EDUCATION & SKILL-BUILDING PROGRAMS

CRP's education and skill-building opportunities engage refugees of all ages. Participants learn new skills in their free time. This enables social networking among participants and allows them to gain more confidence. Participants engage in tangible and practical lessons, which range from coping with trauma to conflict resolution to identifying new career opportunities. We empower children, youth, and adults with these programs.

CHILDREN

SuperGirls

SuperGirls builds the emotional well-being of girls ages 9-12. Girls learn to proactively manage complex emotions and the challenges presented by stress, displacement, and poverty. Activities include mindfulness practices, games, and breathing exercises. Refugee girls face systematic exclusion in education. SuperGirls encourages school attendance and fosters social cohesion.

“When I know I have a SuperGirls class, I wake up extra early because I am so excited.”

– Fida, SuperGirls participant



After-School Club

After-School Club (ASC) provides a safe place for children to learn and create friendships. Children participate in games and activities that teach mutual respect, facilitate inter-group dialogue, and encourage concentration. Through activities such as sports and mindfulness, children learn how to cope with negative emotions. They are also engaged in academic and cultural subjects such as English and Arabic, mathematics, storytelling, theater, art, and chess.

Preschool

CRP's Preschool Program is a one-year program to enhance children's growth and development in four aspects: physical, social/emotional, cognitive, and linguistic. The program teaches children the importance of helping others. The preschool's activities advance participants' overall development. During Covid-19, online courses were held for the parents of preschool children. These courses focused on dealing positively with trauma as well as interacting positively with one's children during lockdown.

YOUTH

Teen Programs

Teen Programs engage adolescents in positive social interaction and support them to complete their education. CRP's programs foster teamwork, leadership, and role-modeling. Sports for All aims to help young refugees build confidence, have fun and connect with each other through sport. Teens are also encouraged to volunteer in other youth programs to develop their leadership skills.

ADULTS

International Computer Driving Licence (ICDL)

The ICDL training program introduces men and women to the basics of computers and Microsoft Office software. All participants are encouraged to take the ICDL exam after the program. Computer literacy is key to better education and career prospects in the future.



Python Coding Course

The Python Coding Program is a more advanced course that aims to build technical abilities in HTML and CSS, the most prominent web development skills in today's market. We are proud to have offered ten Python coding program cycles this year.

English

English classes are consistently one of CRP's most popular programs. Classes are taught by volunteer native speakers who receive training in trauma-sensitive teaching techniques. Learning English enhances refugees' access to employment and educational opportunities. More than 1,800 people participated in the different English learning opportunities that CRP made available in 2020–21.

"My children learned many things through their Zoom classes and they really affected in a positive way. I hope to achieve stability in my and my children's lives, and for them to learn more and more in life. I hope to learn more English and get better at it so that I can also help my children."

– Lina, mother to children participating in online English classes

Parents' Awareness

To support their children's education and development, CRP holds monthly information sessions for parents. Some children have experienced trauma and missed school-- sometimes for years-- and often have difficulty catching up with their peers. Parents' Awareness sessions offer guidance to parents on how to advance their children's education and how to handle any potential behavioral issues.



ECONOMIC EMPOWERMENT PROGRAMS

CRP's economic empowerment programs help refugees gain vocational skills to support themselves and their families.

Hope Workshop

Hope Workshop is a craft collective where women to come together to earn a modest but much-needed income. Participants practice sewing and traditional embroidery skills and produce crafts to sell at local bazaars and online.

Thanks to the generous donation from the Church of Jesus Christ of Latter-Day Saints, the Hope Workshop expanded to include the Hope Kitchen. The Kitchen works to serve healthy meals for CRP's youth programs. Members of the Hope Kitchen learn business skills in local catering services and participate in product development together.

“Working in the kitchen allowed me to meet others and develop important relationships as well as make money for my family.”

– Nadia, Syria

In addition to their Instagram page, you can visit the [Hope Workshop ورشة الأمل](#) Facebook page or Hope Workshop's Instagram page @HopeWorkShop to see their beautiful handicrafts and embroideries.

Short-Term Programs

During the pandemic, CRP invited men and women, to join a number of short online workshops led by our senior staff. These economic empowerment workshops included:

- Personal Finance
- Small Business Management Skills
- Time Management



GENDER AWARENESS & LEADERSHIP

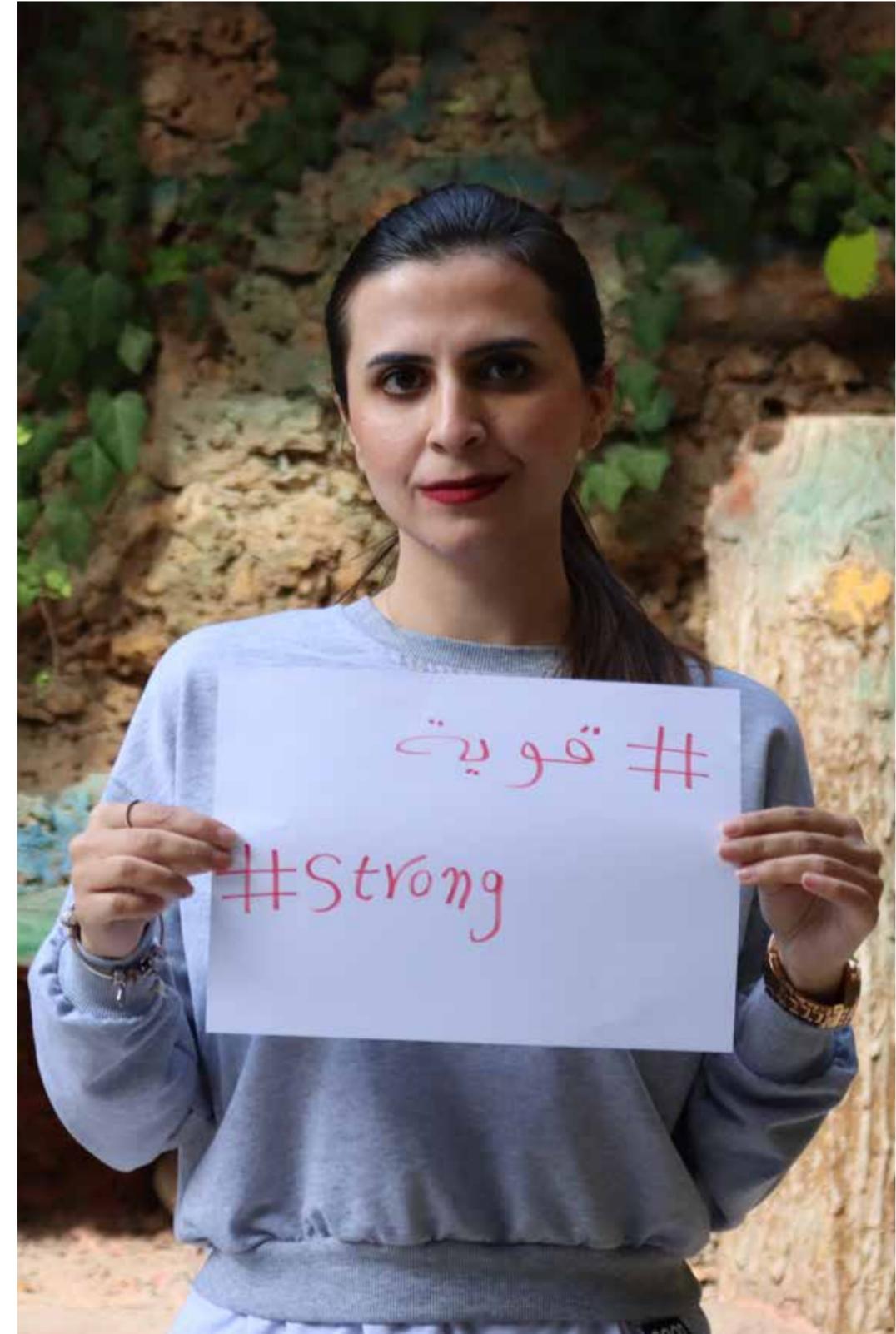
Gender Awareness and Leadership programs encourage men and women to think critically about gender social norms and model positive behavior as community leaders. This year, course instructors attended a training organized by the German Civil Peace Service to make our programs even more beneficial for participants.

Women's Empowerment 101

Our Women's Empowerment 101 course teaches women awareness of gender roles and women's rights. It offers strategies to respond to gender-based and domestic violence they may encounter. The group sessions are women-only to encourage open discussions on sensitive topics.

Gender-Based Violence Awareness and Prevention (GBVAP)

CRP's Gender-Based Violence Awareness and Prevention program is tailored for men. The structure and content invite men to discuss and discover concepts of gender equality and the harmful effects of gender-based violence. With a curriculum similar to the Women's Empowerment 101 program, GBVAP involves case studies, discussions, and reflections.



HEALTH & WELLNESS PROGRAMS

CRP works to support our community members' mental health, a vital aspect of our holistic approach. Our multifaceted health and wellness programs focus on trauma relief. We actively foster an environment of mutual support, respect, and community, where participants can learn healthy coping mechanisms for the trauma of displacement and other forms of violence.

Mind-Body Medicine (MBM)

Mind-Body-Medicine, one of our trauma relief programs, teaches techniques to manage and alleviate trauma and pain through scientifically validated mind-body skills. Last year, more than 100 participants learned how the mind and body can work together through breathing, movement, and meditations.

Art and Music Clubs

Our art and music clubs provide participants with the means to practice self-expression while learning the fundamentals of music and various art forms, such as calligraphy, wood carving, and drawing. Club members find art to be an invaluable tool for overcoming trauma and stress.

"I was feeling down ... I had a lot of free time and I didn't know what to do with it. After I joined the wood carving program everything changed completely, and I noticed that I became happier and I fell in love with wood carving."

- Suzan, wood carving participant



Men's Diwaniya

Many men in CRP's host community find themselves unable to work, resulting in frustration, stress, and feelings of helplessness. The diwaniyya is a sharing and listening circle for men.

Morning Coffee

Similar to the Men's Diwaniyya, Morning Coffee creates a safe space for women to socialize and engage in discussions to mitigate their trauma.

Yoga

Organized in collaboration with volunteer teachers from the Yoga Mandala Project, yoga is one of our leading programs for men, women, and teens. More than 100 community members regularly logged into our Women's and Men's yoga classes in FY 2020–21.

“The yoga program helped me a lot in terms of improving my breathing and body movement. I can't wait to start doing yoga again with my classmates at the center”

– Budoor, Iraq

Keystone Program

The Keystone Program engages older men in physical exercise on a regular basis, challenging participants to increase their physical fitness and reduce stress in their lives.

Taekwondo

Majed, a displaced Iraqi and designated 'sensei', became a member of the CRP community after resettling in Amman. Inspired by the resilient community he found at CRP, Majed began teaching self-defense classes in early 2020, offering online courses via CRP's Facebook page during the pandemic. These classes have many benefits for the participants.

Other Short-Term Programs in FY 2020–21

Hundreds of our community members enjoyed engaging short-term online programs, with some meeting in person when possible.

Adult learning

- Emotional Intelligence
- Kickboxing
- Kiron Online Learning
- Nutrition
- Personality Types and How to Interact with Them
- Positive Psychology
- Positive Thinking
- Psychosocial Support Skills

Children's Short-Term programs

- Summer Camp
- Seenaryo Youth Theatre
- Magic for Smiles Show



OUR SUPPORTERS

Collateral Repair Project extends our deepest gratitude to our supporters, who help us build a resilient community and give hope to people whose lives are profoundly affected by conflict, war, and poverty. The commitment of our donors--individuals, foundations, businesses, governments, and non-governmental organizations--enables us to respond to emergencies and help Amman's refugee community recover from crises.

FUNDERS AND PARTNERS





“I wanted to support CRP because the need is great, and I know exactly where my donations are going and how they are being used. I decided to become a monthly donor, knowing that ongoing continuity of financial support is essential for the smooth functioning of any small community organization. I invite everyone to join me as Partners in Repair! You, too, can know that your dollars are really making a difference in people's lives.”

– Laurie Richardson, CRP Partner in Repair

INTERNS

Collateral Repair Project is acknowledged to be one of the top non-profit organizations in Jordan for internships and volunteering. Over the years we have built a reputation as a dynamic organization where interns and volunteers are asked to do challenging work and where they have an opportunity to make a tangible difference in the lives of others. Typically, internships range from 3 to 6 months in length and they are unpaid.

- Caroline Dehn Søgaard
- Sarah Armbruster
- Dena Bashri
- Karla Kelly
- Yaser Abu-Dabaseh
- Gabrielle Guerra
- Ljubica Bratulic
- Delphine Boulenger
- Essa Mohammed Samarah
- Dima Hassouneh
- Zaya Dahkqan
- Tarek Aldaoudi
- Imogen Learmonth
- Sandra Karam
- Courtney Nicole Geary
- Anne Marie Scott
- Jawas Rajal Bushnaq
- Mayar Sarayreh
- Sara Hayek
- Imene Ben Hassen
- Han Zhang
- Eman Mehyar
- Garance Baby
- Raya Bajali
- Ingrid Wefing
- Uniqua Kirlew
- Zoe Sottile
- Indigo Pellegrini de Paur
- Rula Al Ghoul
- Paula Castillo
- Reilly Metzker
- Sarah Price
- Justine Poskeviciute
- Aboud Rashad
- Rama Al Jarrah
- Michael Ettl
- Diana Ziad Shaban
- Miranda Finlay

BOARD OF DIRECTORS

CRP is governed by a volunteer, unpaid Board of Directors. They provide advice on policy, advocacy, fundraising, and public relations.

Amanda Lane (Executive Director)

Amman, Jordan

Melinda Wells (President)

Ottawa, Canada

Monica Greco (Treasurer)

New York, USA

Hind Katkhuda (Secretary)

San Francisco, USA

Patrick Gaffney

Washington, DC, USA

Michael Reeber

New York, USA

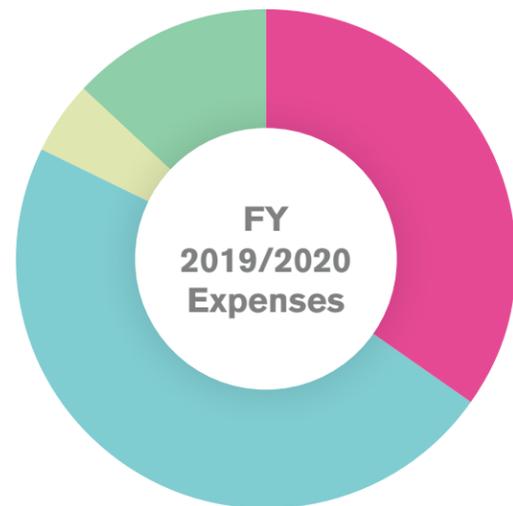
Allison Monroe

Dallas, USA

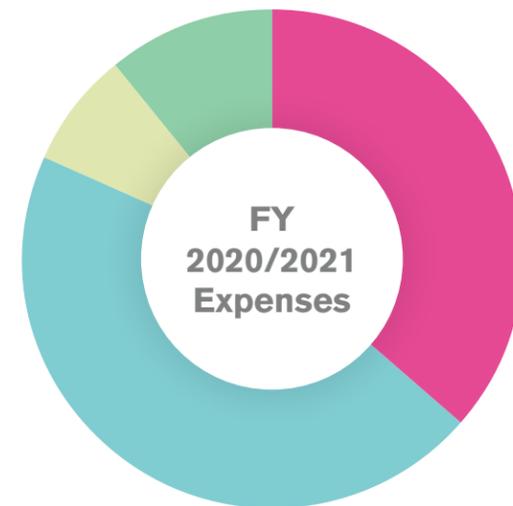
Tara Sutton

Toronto, Canada

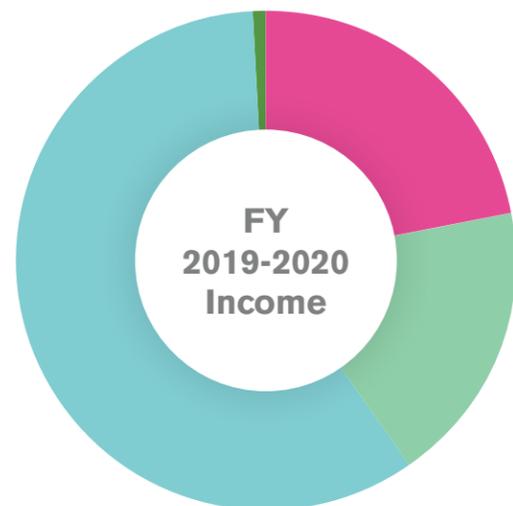
FINANCIAL SUMMARY



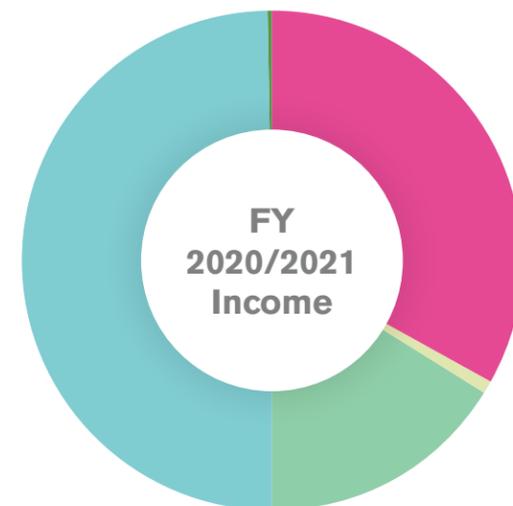
Total	 	\$1,086,046.77
Emergency Assistance Program		\$379,199.92
Community Center		\$515,509.27
Marketing & Donor Communications		\$52,067.67
Administrative Costs		\$139,269.91



Total	 	\$949,393
Emergency Assistance Program		\$345,485
Community Centers		\$429,975
Marketing & Donor Communications		\$71,327
Administrative Costs		\$102,606



Total	 	\$850,522.58
Foundations & Grants		\$187,864.70
In-Kind Donations		\$0
Monthly Donations		\$155,971.14
One-Time Donations		\$499,996.72
Other (if any)		\$6,690.02



Total	 	\$1,110,304
Foundations & Grants		\$367,204
In-Kind Donations		\$12,000
Monthly Donations		\$178,296
One-Time Donations		\$552,797
Other (if any)		\$7.14

HOW YOU CAN HELP

There are so many ways that you can get involved in CRP's work. Doing any of the following will be a great support to our vibrant community!

ADVOCATE

Join CRP's online global family at collateralrepairproject.org/ to receive important advocacy alerts and news about the humanitarian issues that are important to you. Please sign up for our newsletter by emailing donors@collateralrepairproject.org.

VOLUNTEER

CRP relies on volunteers to support our work helping refugees adjust to a new life in Amman, Jordan. For information on how you can volunteer in Amman or remotely, visit collateralrepairproject.org/intern-or-volunteer-with-us/.

FUNDRAISE

Start your own fundraising initiative, such as organizing an event in your school, university, or workplace, to support CRP and make a difference. Hold a quiz, a raffle, a karaoke night, a 5k run, a book sale, or a bake sale. You could also set up a donation jar next to the coffee machine in your office. Please get in touch with us if you have any questions at donors@collateralrepairproject.org.

DONATE

Make an online gift - or sign up to be a monthly donor to ensure CRP's families have the ongoing support they need - by visiting our website at collateralrepairproject.org/.

BECOME A PARTNER IN REPAIR

Sign up today as a monthly donor to help refugee families in need and to ensure CRP has the ongoing funds necessary for the community's most critical needs. You can sign up at collateralrepairproject.org/become-a-monthly-donor/.



Collateral Repair Project is a registered 501(c)(3) not-for-profit organization in the United States providing emergency services and community programming to urban refugees in Jordan.

Join the conversation



CRProject



crp_amman



crp_amman



The Collateral Repair Project

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